Having Trouble Donating Online?

Our giving system is up and checked daily — but technology can hiccup for one person at a time. It's not you! These quick fixes usually solve it.

1 Check your billing address

The address must match your card statement exactly — even small differences cause a decline.
Type it just as it appears on your statement, including apt. or unit.

2 Check the card details

Re-enter the card number, expiration date, and 3-digit security code.
If your browser fills the boxes in automatically, double-check them —
saved info can be outdated, and an expired card is a top culprit.

3 Your bank may be "protecting" you

Banks sometimes block a first-time charge to a charity as a fraud precaution — it's very common, and easily fixed.
Call the number on the back of your card to approve it, then try again.

4 Try a different browser or device

Sometimes the page just needs a fresh start.
Close your browser and try again — or use another phone, tablet,
or computer. A different device often does the trick.

5 Prefer to skip the computer? Give by mail

Make your check payable to Everett Gospel Mission and mail it to:
Everett Gospel Mission — Contributions
P.O. Box 544, Everett, WA 98206-0544
We'll mail you a receipt for your records.

Still stuck? That's what we're here for — it's never a bother.

Email us what happened and we'll personally make sure your gift gets through.

Chivo Hawkins • Director of Advancement • CHawkins@egmission.org